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Phone No.: 011/2617 2676, 26100251,26178345
Fax:011-26715296
Email: epfovigilance@gmail.com



कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organisation
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(Ministry of Labour & Employment, Govt. of India)
मुख्यालय, 14, भीकाजी कामा प्लेस, नई दिल्ली - 110066
Head-Office, 14, Bhikaiji Cama Place, New Delhi -110066

No. Vig. Coord./CPFC's Review Meeting/2013/ 453

4 MAR 2014

To

1. ✓ All Addl. CPFCs Zones.
2. All Regional Commissioners, Regional Offices.
3. All OICs, Sub-Regional Offices.

Sub: Lodging of Complaints – regarding.

Sir,

CPFC while reviewing the disposal of complaints and grievances in Vigilance observed that it takes at least one month after receipt of complaint to get the same authenticated from the complainant and initiating an action on the same, if required. In order to ensure quick action and to resolve the grievance of the complainant at the earliest, CPFC has directed that Complainants/aggrieved members may be informed to invariably mention their Mobile Number and e-mail id on the complaints. All the field offices shall make suitable arrangements for the same by way of putting Notice Boards etc. at the PRO.

(This has the approval of CPFC)

Yours faithfully,

(Uma Mandal)

Regional PF Commissioner-I(Vig.)

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