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To
All Addl. Central P.F. Commissioner, Zones
All Regional PF Commissioners (In-charge of the region)

Sub: EPFO Dashboards MIS 2.0 – regarding

Madam/Sir,

In order to have information required for monitoring and efficient management, EPFO has been using MIS Dashboards and other portals. However, information on different subjects and divisions is spread across multiple Dashboards and Portals. Further, the existing dashboards are having challenges related to the quantum, mode, manner and access of information desired by the authorities.

2. Furthermore, in the existing design and architecture of MIS Dashboards, the data for Dashboards is being taken from multiple tables spread across multiple CDBs/PDBs viz. Unified Portal, EPFO Application Database etc. Procuring data and making over information on Dashboards in such a complex environment leads to several complications and challenges, at times.

3. In order to overcome the aforementioned challenges and in the process of 2nd phase of computerisation as current initiations, it is envisioned to have an integrated Dashboard capable to exhibit and deliver the maximum information related to all spheres of EPFO on single platform. Accordingly, MIS Dashboard Ver 2.0 has been designed and developed using centralised database introducing flat file system. The information presently available on various Portals shall gradually be made available on MIS 2.0 Dashboard and discontinued from the present location.
Further, it is intimated that statistics/information which are used in the conference / review meetings may be obtained from this MIS 2.0 Dashboard.

4. The URL for MIS Dashboard Ver. 2.0 is https://epfoportals.epfindia.gov.in/MIS2_0/

To sign-in, following steps may kindly be followed:

(i) User would have to use his/her user ID being used for HR Software;
(ii) However, the first-time user would mandatorily have to reset the password using "Reset Password" link. The user may like to keep the same password being used in HR Software or otherwise.
(iii) Thereafter, the user can generate OTP (which is valid for the whole day) on their registered mobile number and login. However, option has also been provided to reset the mobile number in case user wants to update it.

5. The MIS Dashboard 2.0 contains reports/information related to various subject divisions viz. Finance, Pension, IWU, Audit, Compliance etc. The information in the Dashboard is categorized into zones. The information shall be accessible to the users based upon "the user’s current posting as per HR Software" applicable from time to time as pertaining to the respective zone for EPFO Field Offices and all Zones to Head Office. Initially, the critical / sensitive information shall be available to RPFC-I and above only. The user would have facility to sort the information and download the report in excel / .csv format.

6. Furthermore, to augment the upload performance and enable upload facility for Form 9 activities on a 24X7 basis (on the internet), the said functionality has been migrated to MIS 2.0 Dashboard.

7. All are, therefore, requested to review the MIS Dashboard 2.0 and intimate their respective observations/ suggestions including for additional screen, at email ID mis.portal@epfindia.gov.in.

Yours faithfully,

[V. Ranganath]
Addl. Central P.F. Commissioner (IS)

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