No. Pension-I/SORM/2018  

Date: 03 APR 2019

To

All Additional Central P.F. Commissioner (Zonal Offices)  
All Regional P.F. Commissioner (In-charge of Regions)

Subject: Availability of correct mobile number of pensioners in EPFO data base regarding.

Sir,

It has been observed that while sending SMS in pension cases, many a times either incorrect or no mobile number is available in the EPFO database or in the claim form submitted by them while applying for pension. This leads to non-receipt of SMS by the pensioners thereby defeating the very purpose of introduction of this facility.

2. The Regional Offices are requested to ensure that while receiving pension claim the column for the mobile number in the claim form is correctly filled and is not left vacant. The mobile number should also be entered correctly in the system. Adequate publicity needs to be given through employer or otherwise explaining the benefits of giving correct mobile number.

Yours faithfully,

(RAJESH BANSAL)

Additional Central P.F. Commissioner (HQ) Pension