No.13/07/2020-2021/PDNASS/275 
Dated: 02.11.2020

To

All Officers of EPFO
Head Office/Zonal Office’s/Regional Office’s

Subject: ISSA Webinar Mitigating the impact of the pandemic – Challenges and lessons learnt in East Asia - reg.

Madam/Sir,

ISSA is organising a webinar on the subject cited above which will discuss the important role that social security institutions in East Asia have taken in mitigating the social and economic impact of the coronavirus crisis. It will highlight innovative measures to support employers, workers, as well as self-employed and their families, with a specific focus on the delivery of these measures in the context of social distancing. It will also deal with the challenges posed by the continued uncertainty regarding the development of the pandemic in the region, as well the longer-term impact and lessons learnt from the COVID-19 crisis. The webinar is organised in collaboration with the ISSA Liaison Office for East Asia.

The details are as under:

**Wednesday 4 November 2020, 06:00–08:00 (UTC/GMT+1 or CET)**

- 13:00–15:00 (Beijing time, UTC +8)
- 14:00–16:00 (Seoul/Tokyo time, UTC +9)

Language: English

Speakers:

- **Kyunghwan Seo**, Deputy Director, Department of Global Cooperation, National Health Insurance Service (NHIS), Republic of Korea
- **Shoji Arahira**, Director of International Relations Group, Japan Pension Service (JPS), Japan
- **Won-Woong Park**, Director General, Investment Management (NPSIM) External Affairs Division, National Pension Service (NPS), Republic of Korea
- **Kwangseung Park**, Director, Center for International Affairs, National Pension Service (NPS), Republic of Korea
- **Meng Han**, Head, Section of International Cooperation Division, Social Insurance Administration, Ministry of Human Resources and Social Security, China
The webinar will examine the following questions:

- What social security measures have been taken to support employers, workers as well as self-employed and their families during the crisis?
- What were the challenges in implementing and delivering these measures in the context of various restrictions related to the coronavirus, and how could these challenges be overcome?
- What challenges do social security institutions face in the current situation of uncertainty regarding the development of the pandemic?
- What could be the longer-term impact of the crisis on social security systems?
- What are some of the lessons learnt from the COVID-19 crisis that can contribute to enhancing business continuity and crisis preparedness plans in the future?

Agenda

- Welcome by Marcelo Abi-Ramia Caetano, ISSA Secretary General
- Case experience of Republic of Korea, NHIS
- Case experience of Japan, JPS
- Case experience of Republic of Korea, NPS
- Case experience of China, MoHRSS
- Q&A – Discussion
- Conclusions

Moderated by Ms. Wujung Lim, ISSA Liaison Office for East Asia

The webinar is open to ISSA members and invited institutions without registration fee.

URL: https://ww1.issa.int/webinar-2020-11-04

Officers of EPFO are encouraged to register and take advantage of this webinar at no cost. The webinar offers promising takeaways in terms of the role of Social Security institutions in East Asia have taken in mitigating the social and economic impact of the coronavirus crisis. Interested officers may register for this webinar at the URL mentioned above.

(This issues with the approval of Competent Authority)

Yours faithfully,

(Shyam V. Tonk)
Regional P.F. Commissioner-I (Training)