



पंडित दीनदयाल उपाध्याय राष्ट्रीय सामाजिक सुरक्षा अकादमी
PANDIT DEENDAYAL UPADHYAYA NATIONAL ACADEMY OF SOCIAL SECURITY
कर्मचारी भविष्य निधि संगठन (श्रम एवं रोजगार मंत्रालय, भारत सरकार)
Employees' Provident Fund Organisation (Ministry of Labour & Employment, Govt. of India)
30-31 इंस्टिट्यूशनल एरिया, जनकपुरी, नई दिल्ली - 110058,
30-31 Institutional Area, Janakpuri, New Delhi - 110058
Email: natrss@epfindia.gov.in



No: 13/01/2024-25/PDNASS/GMCS/11

Dated: 09.04.2024

To

The ACCs/ACCs (HQ), ZOs and ACC, ASD, HO,
The RPFs -I/II (OICs of ROs) (As per list of participants)

Subject: Nominations for Training programme on "GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE" scheduled to be held on 18th-20th APRIL, 2024 - reg

Respected Madam/Sir,

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS) is conducting a three-days Training Programme on "GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE" scheduled to be held on 18th - 20th April, 2024, in PDNASS.

2. The list of participants for the above-mentioned training programme is enclosed herewith. Due care has been taken while nominating officers for the above Training Programme. However, in case of any discrepancy in respect of any Officer's data, the same may please be brought to the notice of PDNASS for necessary rectification.
3. Respective Heads of Offices/ACCs are requested to relieve the nominated officers with directions to report at PDNASS on 18.04.2024 at 9 A.M. sharp. Any deviation in terms of absence of any candidate is not permissible without express approval of the Director, PDNASS. The Hostel accommodation will be made available to the trainee officers one day prior, and up to one day after the Training Programme as per schedule.
4. The copy of relieving order of the Officer may also be forwarded to PDNASS through e-mail at natrss@epfindia.gov.in
5. Valediction Programme is likely to be over by 6 PM on 20th April, 2024. Hence all participants are advised to make their return journey plans accordingly.
6. All participating officers may also be advised to enrol themselves on iGOT platform if not done so already, and complete the courses prescribed by MoLE (Office Memorandum no. Z/20025/06/2023-Adm.I dated 18.08.2023), before reporting for training.

Encl - List of Participants

Yours faithfully,

(ANKIT KUMAR CHANYAL)
COURSE DIRECTOR/ RPF-C-II

TRAINING PROGRAMME ON
" GRIEVANCE MANAGEMENT AND CUSTOMER SERVICE "
(18th-20th, APRIL, 2024)

LIST OF PARTICIPANTS

S. No.	Name of Officer (Shri/Smt)	Designation	Name of Regional Office
1.	R VIVEKRAMAN REDDY	RPFC-II	RO, HYDERABAD-II
2.	SUMER RATNOO	RPFC-II	RO, MUMBAI (NARIMAN POINT)
3.	GHANSHYAM MEENA	RPFC-II	RO, MUMBAI (POWAI)
4.	VINAY KUMAR	RPFC-II	RO, SRINAGAR
5.	ASHISH KUMAR	RPFC-II	RO, JABALPUR
6.	MUKESH SINGH RAWAT	RPFC-II	RO, BARRACKPORE
7.	K V MANIKANTH	RPFC-II	RO, VISAKHAPATNAM
8.	ADITYA BHIMRAO TALWARE	RPFC-II	RO, PUNE AKURDI
9.	KISHAN CHAND MEHTA	RPFC-II	RO, FARIDABAD
10.	PARITOSHDEEP SINGH SEKHON	RPFC-II	RO, JODHPUR
11.	PRAVEEN KUMAR	RPFC-II	RO, GUWAHATI (SSO IMPHAL)
12.	VIKRAM SINGH	RPFC-II	RO, GURUGRAM (WEST)
13.	NEERAJ SINGH	RPFC-II	RO, CHENNAI NORTH
14.	KRISHNA KUMAR RAY	RPFC-II	RO, DARJEELING
15.	SAHIL GROVER	RPFC-II	RO, DELHI (NORTH)
16.	AJAY SINGH CHOUDHARY	RPFC-II	HEAD OFFICE
17.	RAUSHAN KASHYAP	RPFC-II	HEAD OFFICE
18.	PUSHPENDRA	RPFC-II	HEAD OFFICE
19.	VIKAS KUMAR GUPTA	RPFC-II	HEAD OFFICE
20.	PANKAJ YADAV	RPFC-II	HEAD OFFICE
21.	AAKASH SONKER	RPFC-II	RO, NOIDA
22.	R.S. TANWAR	RPFC-II	RO, DEHRADUN
23.	SUDHIR RANJAN	RPFC-II	RO, DURGAPUR
24.	LALITESH SINGH NAYAK	RPFC-II	RO, SOLAPUR
25.	MARUTI NANDAN TRIPATHI	RPFC-II	RO, LUCKNOW
26.	SUSHANT PATIL	RPFC-II	RO, NARODA
27.	K SISUBALAN	RPFC-II	RO, COIMBATORE (DO, TIRUPUR)
28.	RAMESH KUMAR	RPFC-II	RO, AURANGABAD
29.	BRIJ MOHAN SINGH	RPFC-II	RO, DELHI (SOUTH)
30.	PRASHANT KUMAR	APFC	RO, RANCHI (DO, GIRIDIH)

31.	GRJR MADHAVA SANKAR	APFC	RO, GUNTUR
32.	A RAVINDER	APFC	RO, KADAPA (DO, KURNOOL)
33.	D RAJKUMAR	APFC	RO, AMBATTUR
34.	D RAVIKUMAR	APFC	RO, SALEM
35.	SHIVENDRA PRATAP SINGH	APFC	RO, KANPUR
36.	KRISHNENDU DAS	APFC	RO, KOLKATA
37.	K V PRAVEEN	APFC	RO, PUNE CANTT
38.	KAMALAKAR R TEMBHEKAR	APFC	RO, KANDIVALI EAST
39.	MANOJ M KOLI	APFC	RO, VASHI
40.	M SUBRAHMANYAM	APFC	RO, KARIMNAGAR (DO, NIRMAL)
41.	MANEESHA AGARWAL	APFC	RO, JAIPUR (DO, JHUNJHUNU)
42.	J HARI	APFC	RO, BENGALURU (CENTRAL)
43.	LALITA BAJAJ	APFC	RO, VARANASI
44.	S. P. SHRIMALI	APFC	RO, THANE SOUTH
45.	KUNDAN CHOUDHARY	APFC	RO, SURAT
46.	RITU KANOJIA	APFC	RO, DELHI WEST
47.	SUBROTO BISWAS	APFC	RO, BHUBANESWAR (DO, BALASORE)
48.	ERICK HERMAN LAKRA	APFC	RO, JAMSHEDPUR
49.	MANJUSHA R JADHAV	APFC	RO, NASIK (DO, AHMEDNAGAR)
50.	MUKESH GUPTA	APFC	RO, MEERUT
51.	NEERAJ KUMAR PRASAD	APFC	RO, HUBBALLI (DO, KARWAR)
52.	MUKESH SARASWAT	APFC	RO, JALANDHAR (DO, HOSHIARPUR)
53.	P. N. KALINDI	APFC	RO, THANE NORTH
54.	P MURALEEDHARAN	APFC	RO, MYSURU (DO, MADKERI)
55.	RABINDRA NATH ROY	APFC	RO, MUMBAI (DADAR)