



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
धर्म मंत्र रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA
मुख्य कार्यालय/Head Office
भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaiji Cama Place, New Delhi-110066
Website: www.epfindia.gov.in, www.epfindia.nic.in



No. WSU/2024/Multi-location settlement of claims/ 1114

Date: 08 MAY 2024

To

All Addl. CPFC (Zones),
All RPFCS - In charge of Regional Offices.

Subject: Multi-location Claim settlement - link arrangement - reg.

- Reference:** i). Letter No. WSU/2020-21/SOP dated 09.06.2020.
ii). Letter No. WSU/2020/Multi-location settlement of claims dated 04.11.2020.
iii). Letter No. WSU/2020/Multi-location settlement of claims dated 13.07.2021.

Madam/Sir,

The periodicity of claim settlement as well as the productivity in offices across the country had been discussed and deliberated in the Zonal Review Conference chaired by the CPFC on 30.04.2024.

Accordingly, with a view to facilitate the claim settlement within the prescribed time limits, the following link office arrangement for multi-location claim settlement is being made as below for immediate implementation:

LINK ARRANGEMENT FOR MULTI-LOCATION CLAIMS								
S.No	Zone	DRO			CRO			
		Regional Office	Link Regional Office -1	No. of DAs proposed	Link Regional Office -2	No. of DAs proposed	Link Regional Office -3	No. of DAs proposed
1	Bengaluru	K R Puram (Whitefield)	Tirunelveli	25	Trichy	12	Hubli	9
2	Haryana	Gurugram (East)	Ranchi	25	Amritsar	7		
3	Uttar Pradesh	Noida	Meerut	15	Kanpur	14		
4	Delhi & UT	Delhi (East)	Jaipur	14	Jodhpur	11		
5	Bengaluru	Bengaluru (Koramangala)	Warangal	8	Vishakapatnam	8	Guntur	10
6	Thane	Vashi	Nagpur	10	Madurai	14		
7	Delhi & UT	Delhi West	Durgapur	8	Barrakpore	8	Howrah	7

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8	Delhi & UT	Delhi (North)	Shimla	7	Jalandhar	8	Chandigarh	5
9	Haryana	Gurugram (West)	Varanasi	6	Park Street	7	Berhampur	6
10	Bengaluru	Bengaluru (Central)	Nagarcoil	6	Rajamundry	11		
11	Bandra	Mumbai (Dadar)	Kolhapur	12	Bhopal	6		
12	Thane	Kandivali (East)	Jabalpur	14				
13	Bandra	Mumbai (Powai)	Suart	8	Rajkot	8		
14	Chennai	Chennai (South)	Vellore	10				
15	Delhi & UT	Delhi South	Bhatinda	10				
16	Delhi & UT	Dehradun	Agra	9				
17	Pune	Pune (Pune Cantt)	Solhapur..	6				
18	Telangana	Hyderabad (Madhapur)	Karimnagar	8				
19	Haryana	Faridabad	Siliguri	6				

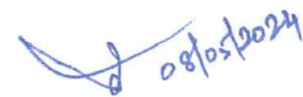
The effective functioning of the link arrangement between Delegating Regional Office (DRO) - Collaborating Regional Office (CRO) shall be the responsibility of the RPFCS In-charge of both these offices, who are expected to work in close co-ordination to ensure that the desired results in the claim settlement periodicity is achieved without any issues.

The ACCs of the Zones in respect of both DRO and CRO shall closely monitor the performance of the offices and facilitate proper implementation of the above work arrangement.

It shall be the responsibility of the DRO to ensure that the establishments mapped with the CRO have clean member and establishment data without any legacy issue e.g., pending reconciliation or cases of short balances, etc. so as to avoid any erroneous payments.

The work distribution and role mapping of the staff in the functionality shall be carried out by the Zonal ACCs as per the multi-location claim settlement SOP and Instruction Manual issued vide circular 09.06.2020 and 04.11.2020.

This issues with the approval of CPFC.

 08/05/2024

Raman Dhanasekar
RPF-C-I (WSU)

Copy to:

1. PPS to CPFC.
2. PS to FA&CAO/CVO/All ACCs(HQ).
3. ACC (IS) for further necessary action.
4. Web admin/e-office..... for circulation.