



सत्यमेव जयते

कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(MINISTRY OF LABOUR & EMPLOYMENT, GOVT. OF INDIA)
राष्ट्रीय डाटा केंद्र / NATIONAL DATA CENTRE
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No.e- 907850/2472

Date: 13.11.2024

To,

All Additional CPFCs (HQ)/ Director (PDNASS)
All Additional CPFCs (Zones)
All RPFCs/OIC-in-charge of Region

Subject: **e-Office VPN Infrastructure Upgrade to Web-Based with MFA- Reg.**

Madam/ Sir,

This is with reference to the upgradation of E-office VPN infrastructure from a client-based system to a Web based solution with Multi Factor Authentication (MFA) for improving safety and security. Furthermore, migration to web-VPN is going to solve the issue of BIG F5 VPN connectivity on both Mac and Windows computers, and 2FA authentication will also improve security.

Please note that both the client-based and web-based VPN systems will operate concurrently until 15th November, 2024. Post this period, the client-based VPN will be disabled.

You are requested to circulate this information to all E-Office users under your jurisdiction to ensure a smooth transition. The SOP for migration to the web-based VPN system is attached for your reference. Please note that usernames and passwords will remain unchanged.

For your information and necessary action.

(This issues with the approval of the Competent Authority.)

(Pawan Kumar Singh)
Regional P.F. Commissioner-I (ISD)

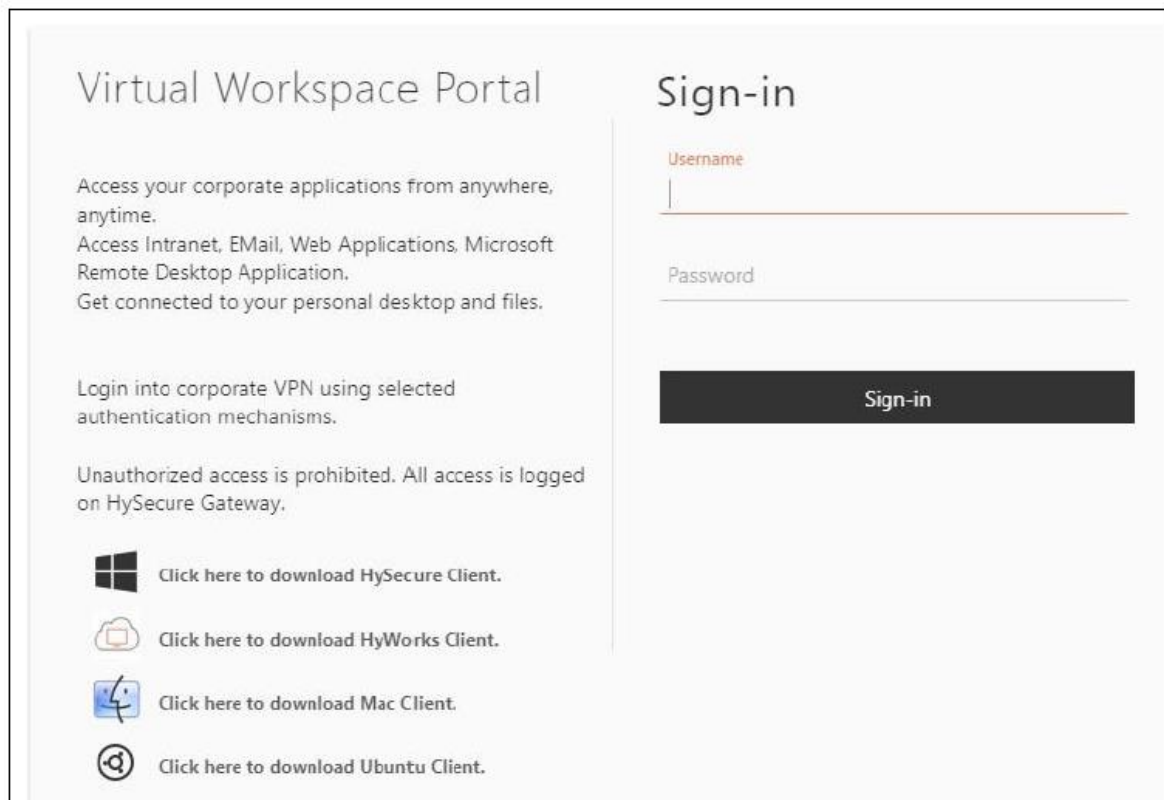
Copy To,

1. PS to CPFC
2. ACC(HQ) IS
3. ACC (IS)
4. E-Office, Notice Board

SOP for Web-based VPN

Step 1: Open any browser – Chrome, Edge, Firefox, Opera etc.

Step 2: Type **https://epfo-vpn.rcil.gov.in/** in URL and Press Enter. Then the following login page appears.







The screenshot shows the login page for the Virtual Workspace Portal. The page is divided into two main sections: a left sidebar and a right main content area.

Virtual Workspace Portal

Access your corporate applications from anywhere, anytime.
Access Intranet, EMail, Web Applications, Microsoft Remote Desktop Application.
Get connected to your personal desktop and files.

Login into corporate VPN using selected authentication mechanisms.

Unauthorized access is prohibited. All access is logged on HySecure Gateway.

-  [Click here to download HySecure Client.](#)
-  [Click here to download HyWorks Client.](#)
-  [Click here to download Mac Client.](#)
-  [Click here to download Ubuntu Client.](#)

Sign-in

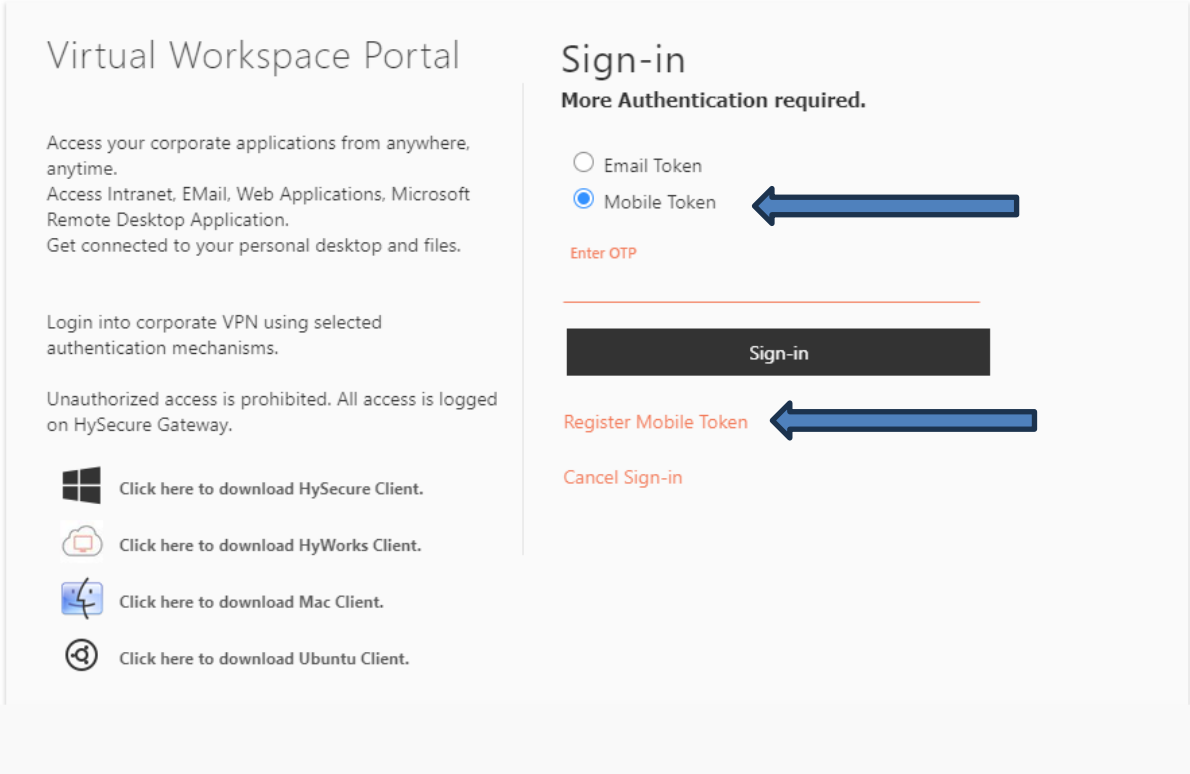
Username

Password

[Sign-in](#)

Step 3: Enter your user name (email ID) and VPN password (will be the same as used in F5 VPN)

Step 4: After that below authentication page appears. You have to complete authentication step for MFA. Select Mobile Token button.







The screenshot displays the 'Virtual Workspace Portal' sign-in interface. On the left, there is a sidebar with the portal name and instructions on how to access corporate applications and VPN. Below this are links to download clients for Windows (HySecure), macOS (HyWorks), and Ubuntu. The main content area is titled 'Sign-in' and indicates that 'More Authentication required.' Two radio button options are presented: 'Email Token' and 'Mobile Token'. A blue arrow points to the 'Mobile Token' option. Below the radio buttons is a red text prompt 'Enter OTP' followed by a red horizontal line. A black 'Sign-in' button is positioned below the line. Another blue arrow points to the 'Sign-in' button. Below the button are two red text links: 'Register Mobile Token' and 'Cancel Sign-in'.

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Sign-in

More Authentication required.

Email Token

Mobile Token

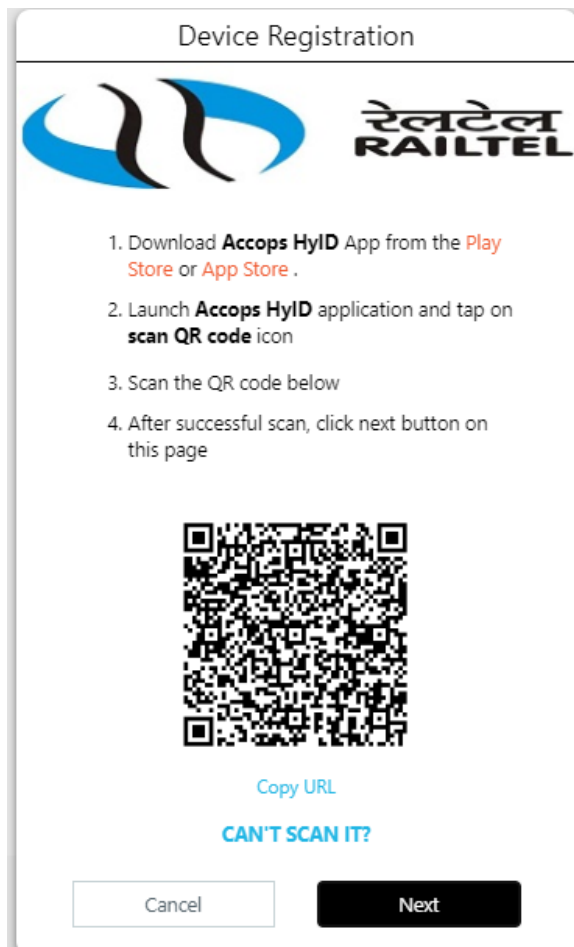
Enter OTP

Sign-in

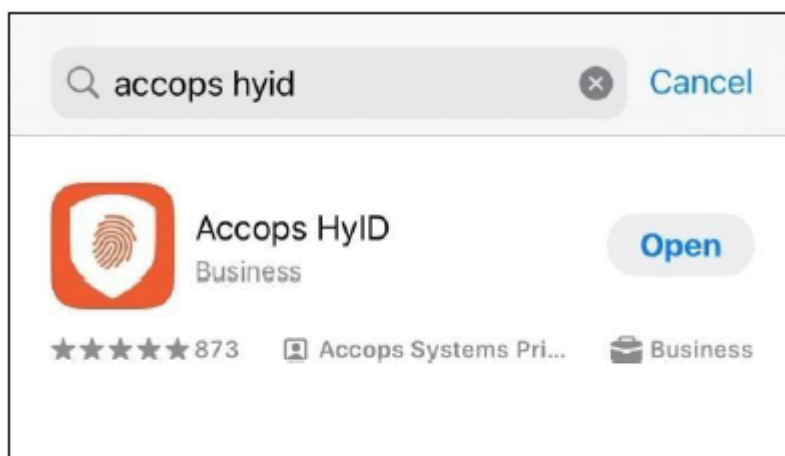
Register Mobile Token

Cancel Sign-in

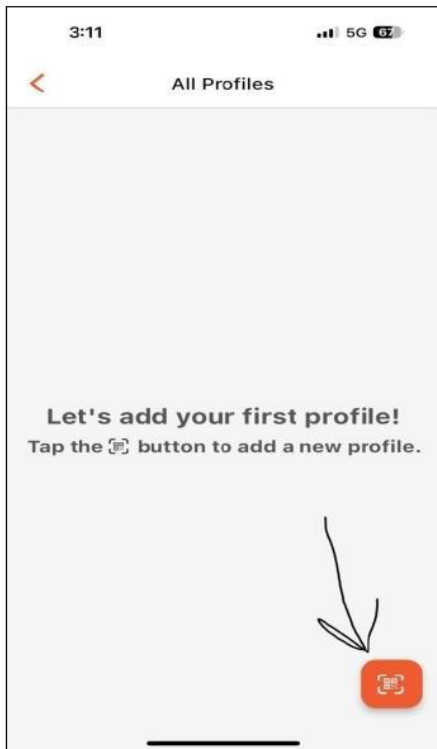
Step 5: Now click on 'Register Mobile Token' button and you'll get a bar code to scan.



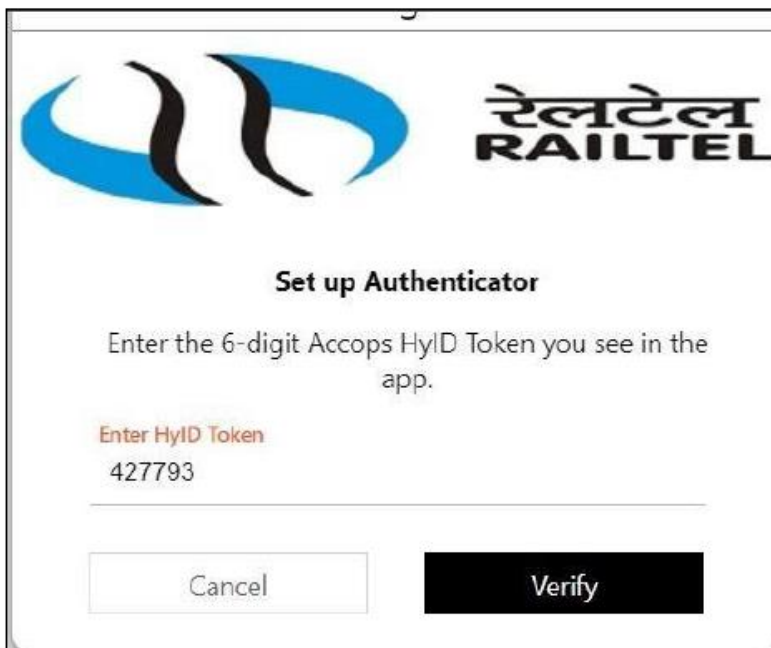
Step 6: Download ACCOPS HyID application in your android/IOS smartphones from Play Store.



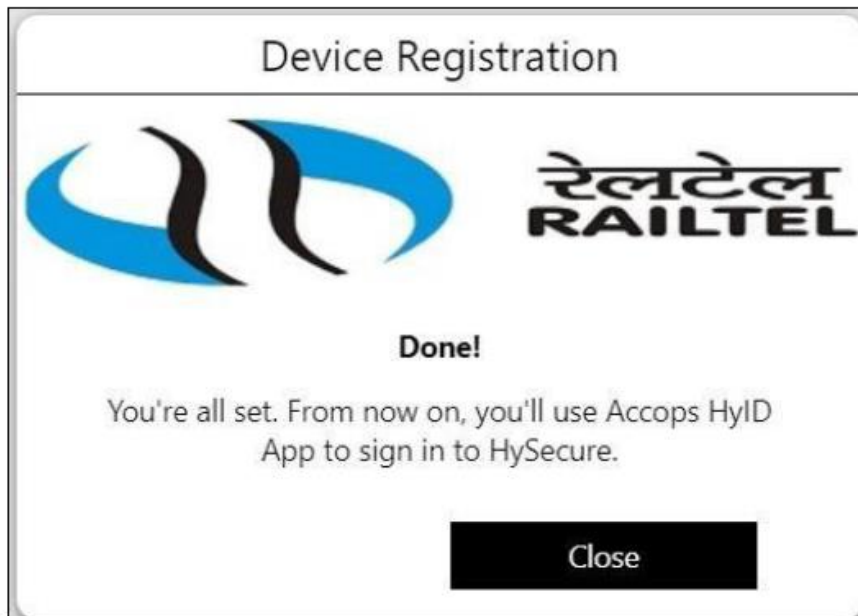
Step 7: Then open the app in your mobile and click on the scanner button to scan the bar code (shown in Step 5).



Step 8: After that you'll get 6 digits of code. Enter the code as a OTP for registering it and click "Next" and you see below screen.



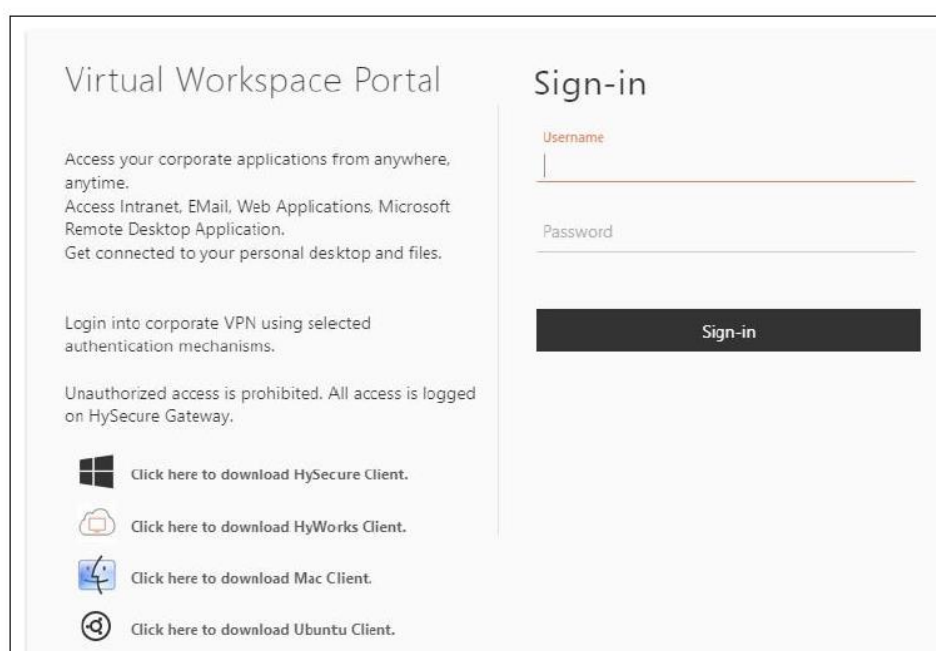
Step 9: Click on verify and app is registered successfully.



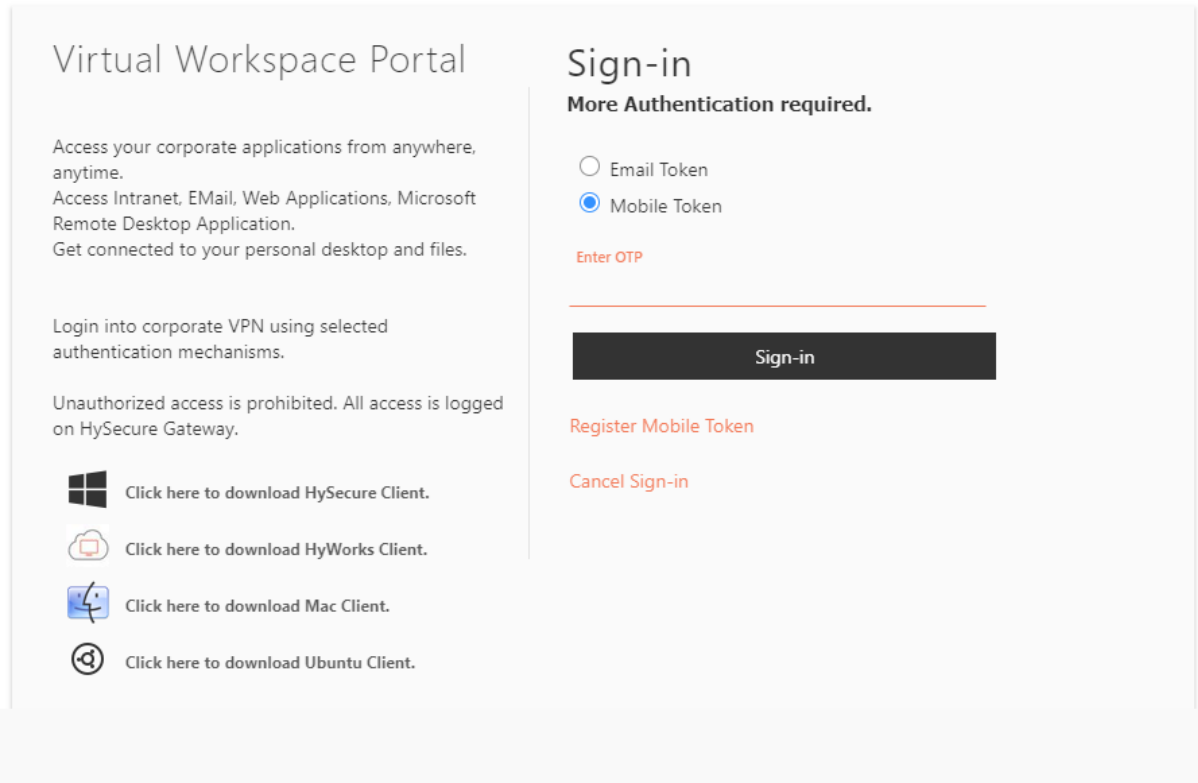
MFA has been set up.

Login in eOffice

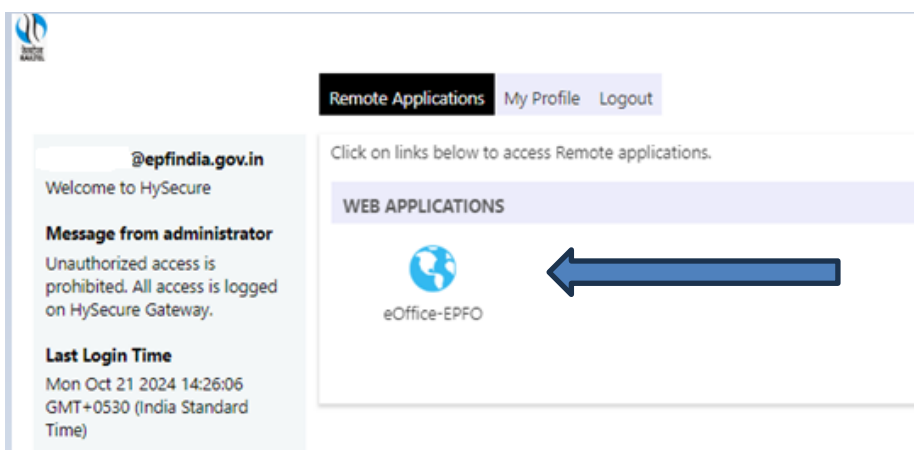
Step 1: Open URL "epfo-vpn.rcil.gov.in" and for following screen appears: -



Step 2: Enter your user name (email ID) and VPN password (will be the same as used in F5 VPN). The following screen will appear



Step 3: Select Mobile Token button. Open ACCOPS HyID application in your mobile, a secret code will show in the app, enter the code in space provided for OTP and click 'sign-in'. The following screen will appear :



Step 4: Click on eOffice-EPFO logo and you will be directed to eoffice login page.

Tip of the day
Keep changing your Password often and make them complex and not guessable.

Parichay Authenticator

Parichay Authenticator should be downloaded only from authentic platforms.

Extend ID (Retired Officers) Update Mobile & Profile

Ministry of Electronics
Information Technology
Government of India

NIC एन आई सी
National Informatics Centre