कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
(श्रम एवं रोजगार मंत्रालय, भारत सरकार)
(MINISTRY OF LABOUR & EMPLOYMENT, GOVT. OF INDIA)
राष्ट्रीय डाटा केंद्र /NATIONAL DATA CENTRE
1ST Floor, Bhavishya Nidhi Bhawan, Plot No.23, Sector-23, Dwarka,New Delhi-110075
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No.e- 907850/2472   Date: 13.11.2024

To,

All Additional CPFCs (HQ)/ Director (PDNASS)
All Additional CPFCs (Zones)
All RPFCs/OIC-in-charge of Region

Subject: **e-Office VPN Infrastructure Upgrade to Web-Based with MFA- Reg.**

Madam/ Sir,

This is with reference to the upgradation of E-office VPN infrastructure from a client-based system to a Web based solution with Multi Factor Authentication (MFA) for improving safety and security. Furthermore, migration to web-VPN is going to solve the issue of BIG F5 VPN connectivity on both Mac and Windows computers, and 2FA authentication will also improve security.

Please note that both the client-based and web-based VPN systems will operate concurrently until 15th November, 2024. Post this period, the client-based VPN will be disabled.

You are requested to circulate this information to all E-Office users under your jurisdiction to ensure a smooth transition. The SOP for migration to the web-based VPN system is attached for your reference. Please note that usernames and passwords will remain unchanged.

For your information and necessary action.

(This issues with the approval of the Competent Authority.)

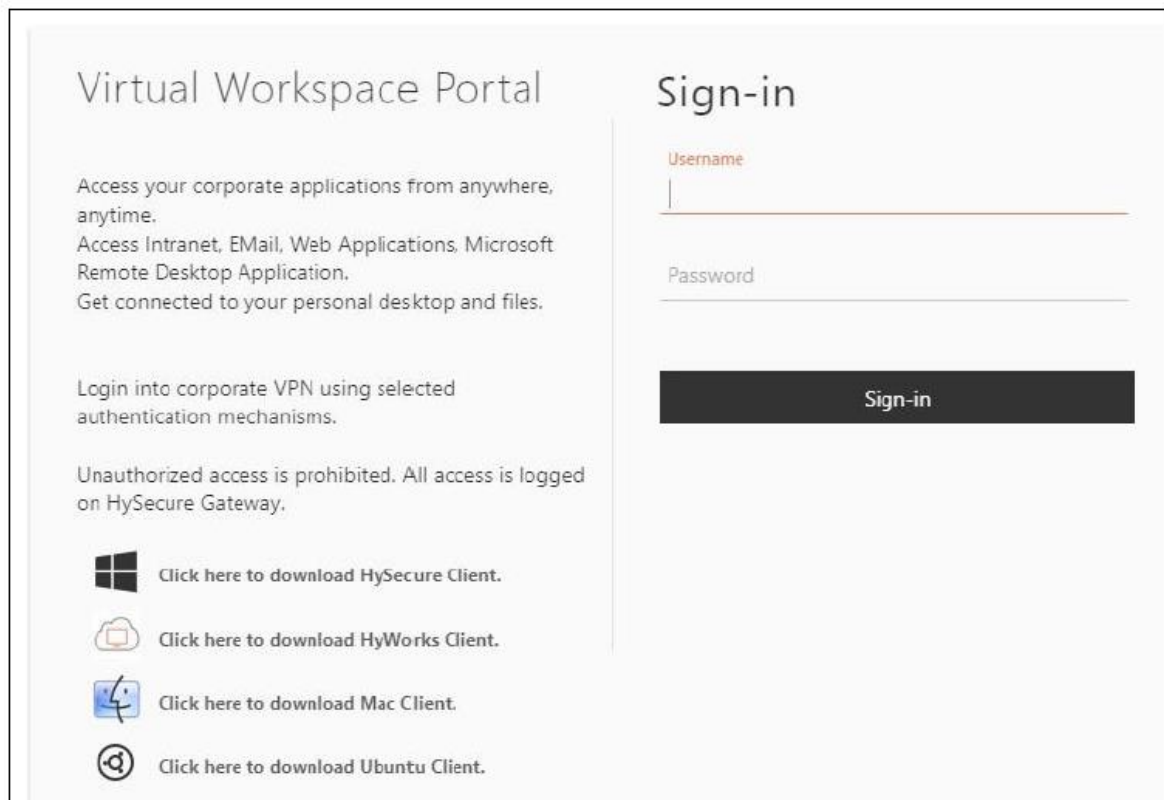**(Pawan Kumar Singh)**
Regional P.F. Commissioner-I (ISD)

Copy To,

1. PS to CPFC
2. ACC(HQ) IS
3. ACC (IS)
4. E-Office, Notice Board

SOP for Web-based VPN

Step 1: Open any browser – Chrome, Edge, Firefox, Opera etc.

Step 2: Type **https://epfo-vpn.rcil.gov.in/** in URL and Press Enter. Then the following login page appears.
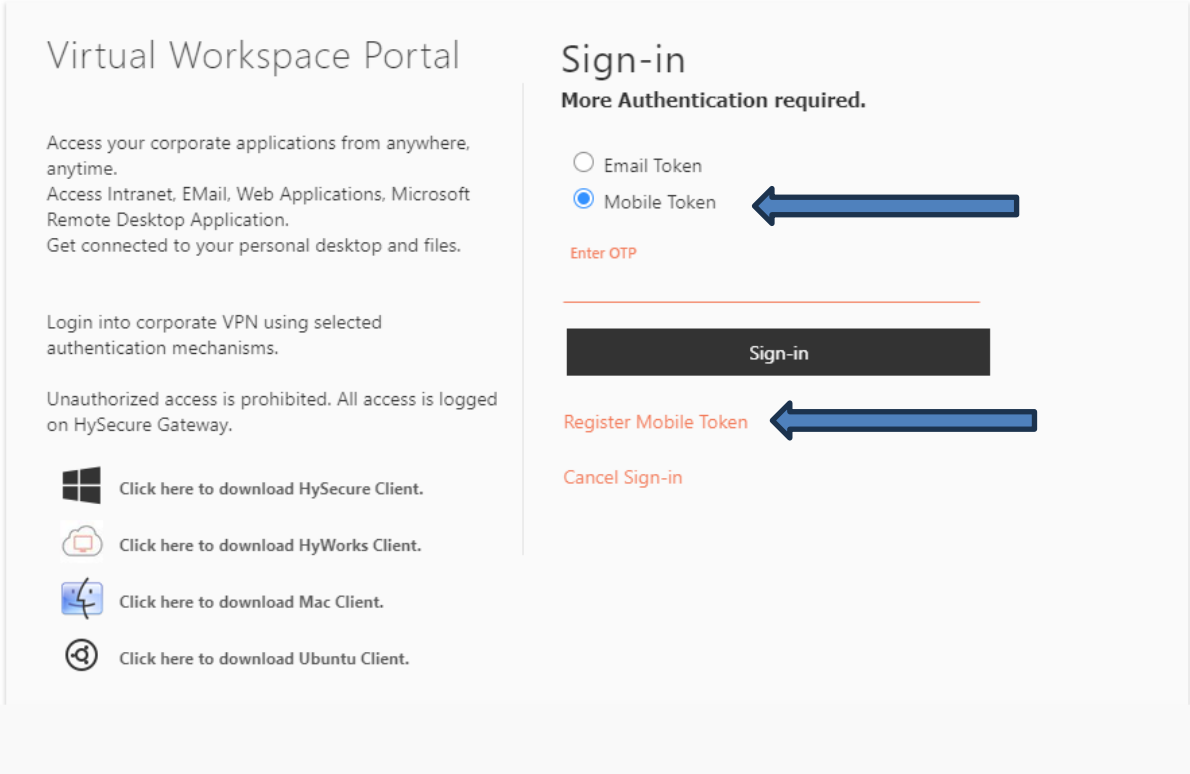
Step 3: Enter your user name (email ID) and VPN password (will be the same as used in F5 VPN)

Step 4: After that below authentication page appears. You have to complete authentication step for MFA. Select Mobile Token button.
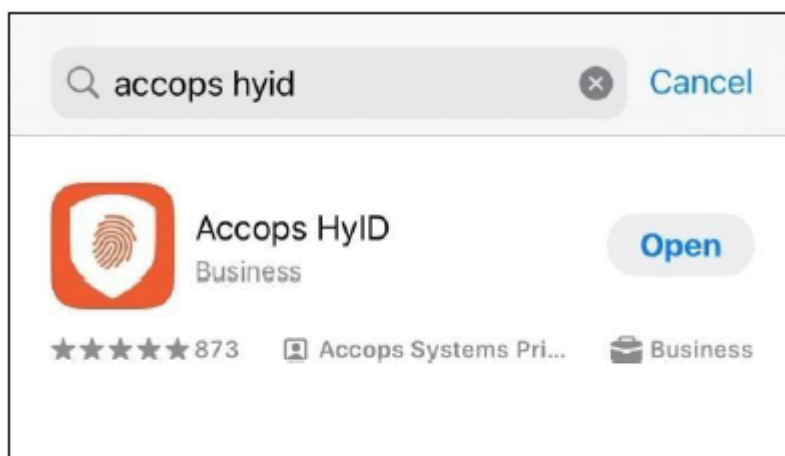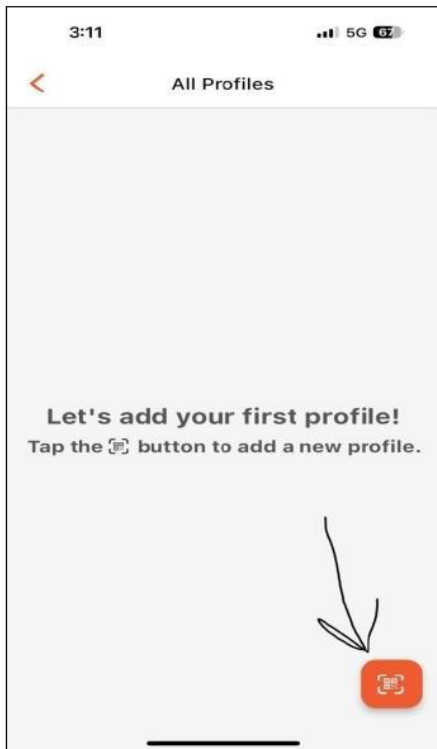
**Step 5:** Now click on 'Register Mobile Token' button and you'll get a bar code to scan.
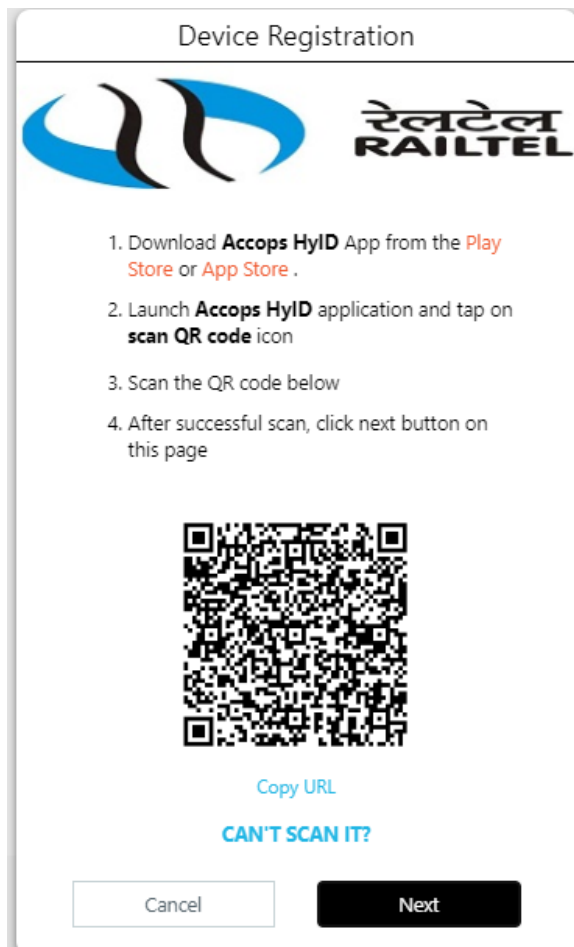
Step 6: Download ACCOPS HyID application in your android/IOS smartphones from Play Store.
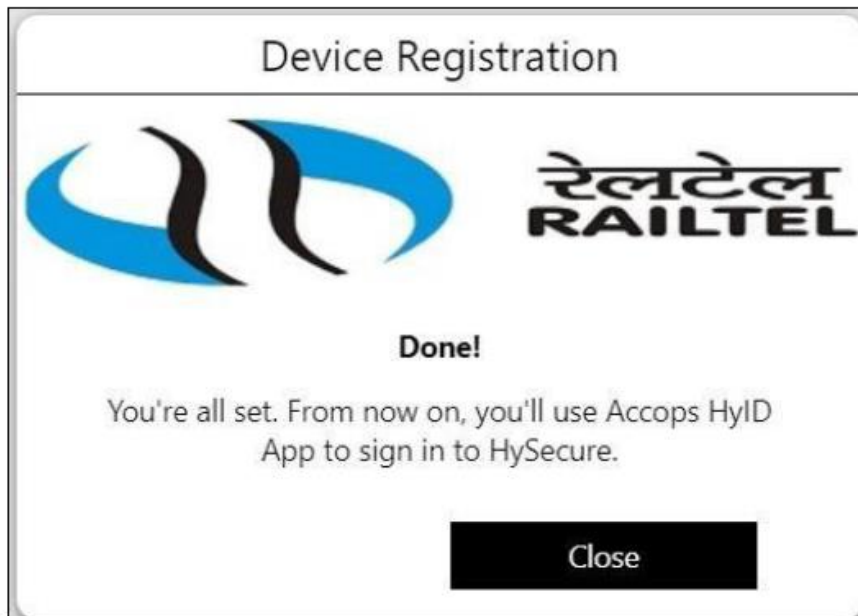
Step 7: Then open the app in your mobile and click on the scanner button to scan the bar code (shown in Step 5).

Step 8: After that you'll get 6 digits of code. Enter the code as a OTP for registering it and click "Next" and you see below screen.
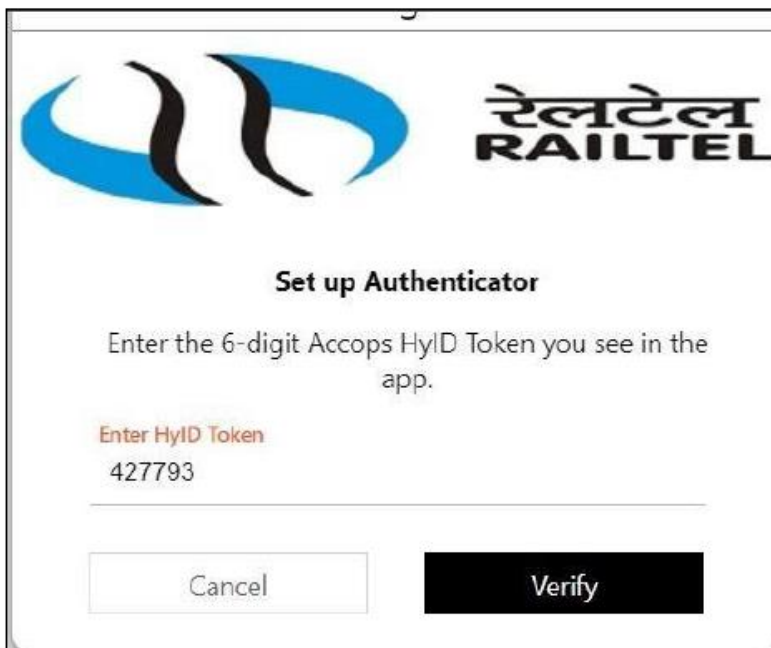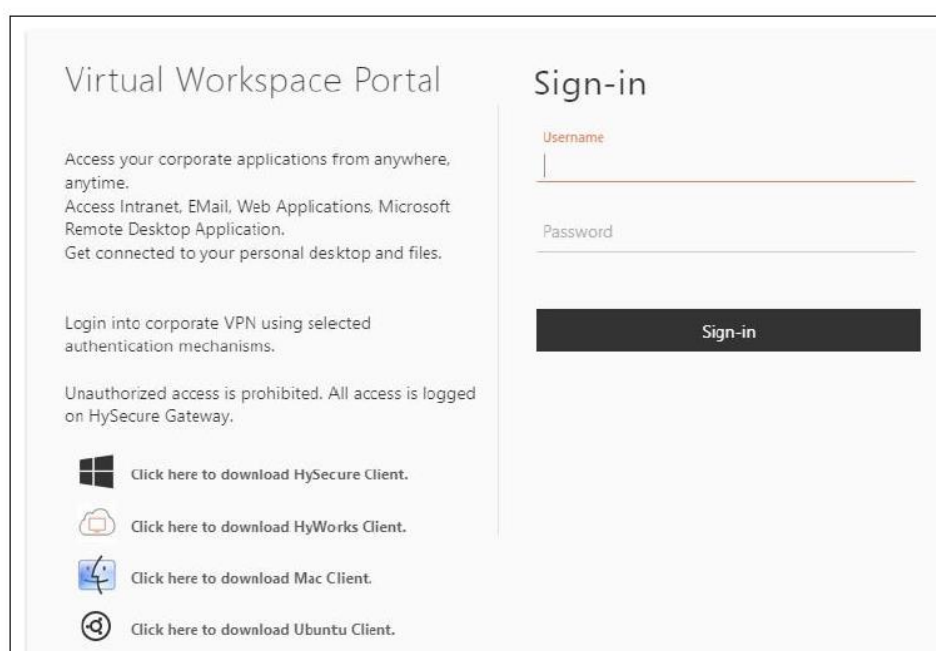
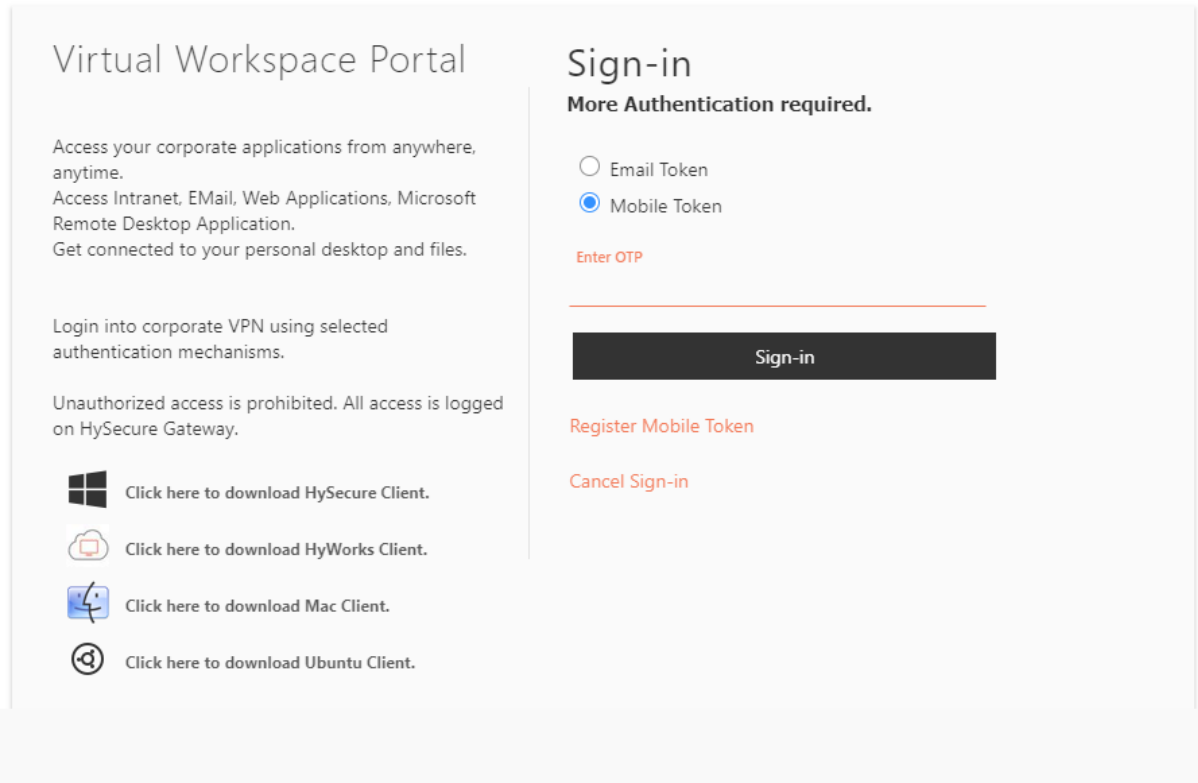**Step 9:**   Click on verify and app is registered successfully.


MFA has been set up.

Login in eOffice

Step 1:   Open URL "epfo-vpn.rcil.gov.in" and for following screen appears: -

Step 2: Enter your user name (email ID) and VPN password (will be the same as used in F5 VPN). The following screen will appear

Step 3: Select Mobile Token button. Open ACCOPS HyID application in your mobile, a secret code will show in the app, enter the code in space provided for OTP and click 'sign-in'. The following screen will appear :
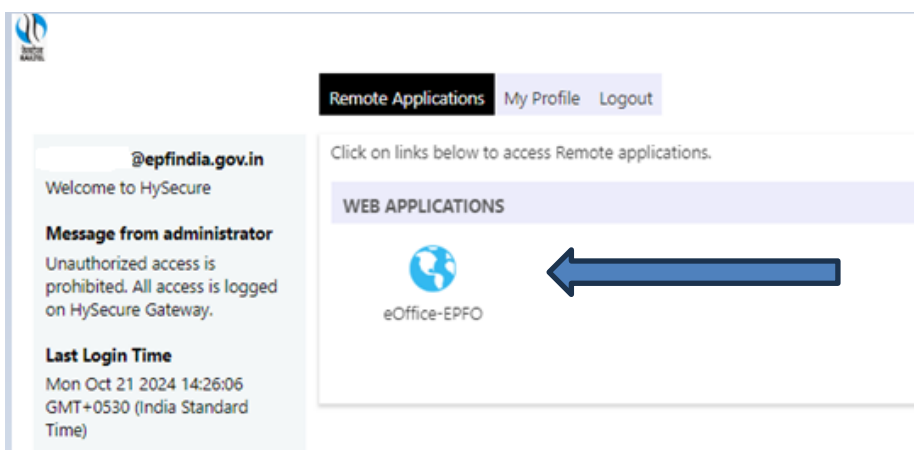
Step 4: Click on eOffice-EPFO logo and you will be directed to eoffice login page.