



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
श्रम एवं रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR & EMPLOYMENT, GOVERNMENT OF INDIA
मुख्य कार्यालय/Head Office



भविष्य निधि भवन, 14, भीकाजी कामा प्लेस, नई दिल्ली-110066
Bhavishya Nidhi Bhawan, 14, Bhikaiji Cama Place, New Delhi-110066
Website: www.epfindia.gov.in, www.epfindia.nic.in

No. C&PR//RTI/Shardul Dogra/
6482

Date: 03.09.2024
10 SEP 2024

To,

All CPIO's
Zonal Offices/Regional Offices.

Subject: Supply of Information under RTI Act, 2005 regarding.

Please find enclosed herewith an online RTI request (Registration No. EEPFOG/R/E/23/16480/1) of Sh Shardul Dogra received in C&PR Division for supplying the information under RTI Act, 2005.

2. Whereas on scrutiny of the application, it is observed that the information sought by applicant on points 11, 13 & 14 is related to field offices.

3. Therefore, in accordance with Section 6(3) of the RTI Act, 2005, the application is hereby transferred to concerned CPIOs for supply of information directly to the applicant.

4. It may be mentioned that if the desired information does not pertain to the concerned division/Public Authority or some part of information is held by other division / public authority the concerned CPIO shall forward/transfer the application or such part of it as may be appropriate to relevant division/public authorities u/s 6(3) of the RTI Act, 2005 and inform the applicant immediately about such transfer. However, if the CPIO is not able to find out as to which division/public authority is concerned with the information even after making reasonable efforts to find out the concerned division/ public authority to which the application could be transferred. It would, however be the responsibility of the CPIO, if an appeal is made against his decision, to establish that he made reasonable efforts to find out the particulars of the concerned division/public authority.

5. The name & address of the Appellate Authority may also be mentioned in the reply, so that the applicant can make an appeal within 30 days from the expiry of such period or from the receipt of decision given by the Public Authority if he is aggrieved by the decision.

Enclosed: As Above

Yours faithfully,

(Apurv Gautam)
CPIO/RPFC-II

Copy to:

Sh Shardul Dogra
Flat no 601 block
kanchan apartment, Noida,
Uttar Pradesh PIN:201010

RTI REQUEST DETAILS (आरटीआई अनुरोध विवरण)

Registration Number EPFOG/R/E/23/16480/1
(पंजीकरण संख्या):Date of Receipt 01/10/2023
(प्राप्ति की तारीख):

Type of Receipt (रसीद का प्रकार): Online Receipt

Language of Request (अनुरोध की भाषा): English

Name (नाम): shardul dogra

Gender (लिंग): Male

Address (पता): flat no 601 block b kanchan apartment, NOIDA, NOIDA, Pin:201010

State (राज्य): Uttar Pradesh

Country (देश): India

Phone Number (फोन नंबर): Details not provided

Mobile Number (मोबाईल नंबर): Details not provided

Email-ID (ईमेल-आईडी): delhibarassociation@gmx.com

Status (स्थिति) (Rural/Urban): Urban

Education Status: Details not provided

Is Requester Below Poverty Line? (क्या आवेदक गरीबी रेखा से नीचे का है?): No

Citizenship Status (नागरिकता): Indian

Amount Paid (राशि का भुगतान): 0 (Received by Employees Provident Fund Organisation) (original recipient)

Mode of Payment (भुगतान का प्रकार): Payment Gateway

Does it concern the life or Liberty of a Person? (क्या यह किसी व्यक्ति के जीवन अथवा स्वतंत्रता से संबंधित है?): No(Normal)

Request Pertains to (अनुरोध निम्नलिखित संबंधित है): CPIO CSD HO

Information Sought (जानकारी मांगी): The RTI is being forwarded to CPIO CSD HO for points no. 1 to 5 and 8-14.

Below rti apfc means assistant provident fund commissioner

OIC means Officer incharge in the regional office

RPFC means regional provident fund commissioner

1. please provide where epfo gives grievance and facility counter for stakeholders in Regional office or zonal office or central office

2. please provide facilities list provide by epfo at above counters

3. please provide whether separate counter provision available for old age, handicapped, employer, ladies

4. please provide whether separate counter provision under ease of doing business for employers

5. please provide minimum sanction staff for public relations offices

6. please provide details regarding minimum criteria of eligibility for incharge of above public relations counters

7. please provide posting guidelines of incharge of public relation officer

8. please provide the reporting authority of incharge of public relation office

9. please provide provision regarding stake holders, employer and public grievances entertain by commissioners like as apfc, rpfc 1, rpfc 2 and OIC

10. please provide provision wheather epfo provide any refreshments to our stakeholders, public those who come PRO or not
11. please provide the data of public interaction done by OICs at all regional offices of sep 2023
12. please provide whether stake holders have right to meeting with OIC
13. please provide data how many grievances solved by commissioners by physical sitting at PRO in month of sep 2023 regional officewise
14. please provide list of all PRO incharge along with thier post, experience, and physically challenge status.

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Original RTI Text (मूल आरटीआई पाठ):

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