



कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
എംപ്ലോയീസ് പ്രോവിഡന്റ് ഫണ്ട് ഓർഗനൈസേഷൻ
श्रम एवं रोजगार मंत्रालय, भारत सरकार
Ministry of Labour & Employment, Govt. of India
(മതാഴ്ന്ന & ഏംപ്ലോയ്മെന്റ് മന്ത്രാലയം, ഭാരത സർക്കാർ)
संज्ञीय कार्यालय तिरुवनंतपुरम
Regional Office, Thiruvananthapuram
രേഖലാ കാര്യാലയം, തിരുവനന്തപുരം
"भविष्यनिधि भवन", पट्टम, तिरुवनंतपुरम - 695004
"bhavishyanidhi Bhavan", Pattom, Thiruvananthapuram - 695 004
ദവീഷ്യനിധി ഭവൻ, പട്ടം, തിരുവനന്തപുരം 695 004
Phone : 0471-2446286, E mail : ro.tvm@epfindia.gov.in



सं - केआर/तिरु/प्रशा।।(3)/इंटरनेट लीड्स लाइन/2023-24

दि 01.10.2024

शुद्धिपत्र

विषय:-अतिरिक्त नियम व शर्तें तथा निविदा प्रस्तुत करने की तिथि बढ़ाने -के संबंध में

संदर्भ:- जेम बोली सं जेम/2024/बी/5374619 दिनांक 13.09.2024

संदर्भित जेम बोली सं में आंशिक संशोधन करते हुए यह सूचित किया जाता है कि क्रेता ने " क्रेता द्वारा बोली में जोड़े गए विशिष्ट नियम व शर्तें " को बदलकर निविदा समाप्ति तिथि को 21/10/2024, पूर्वाह्न 9.00 बजे में परिवर्तित कर दिया है। शेष बोलियाँ अपरिवर्तित रहेंगे।

(यह सक्षम प्राधिकारी के अनुमोदन से जारी है।)

Digitally Signed by Bindu J
S
Date: 01-10-2024 16:15:41
Reason: Approved

(बिंदु जे एस)

सहायक भविष्य निधि आयुक्त

सेवा में

सभी जेम बोलीदाता



कर्मचारी भविष्य निधि संगठन
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श्रम एवं रोजगार मंत्रालय, भारत सरकार
Ministry of Labour & Employment, Govt. of India
(ജോബ് & എംപ്ലോയ്മെന്റ് മന്ത്രാലയം, ഭാരത സർക്കാർ)
संज्ञीय कार्यालय तिरुवनंतपुरम
Regional Office, Thiruvananthapuram
രേഖലാ കാര്യാലയം, തിരുവനന്തപുരം
"भविष्यनिधि भवन", पट्टम, तिरुवनंतपुरम - 695004
"bhavishyanidhi Bhavan", Pattom, Thiruvananthapuram - 695 004
ദവിഷ്യനിധി ഭവൻ, പട്ടം, തിരുവനന്തപുരം 695 004
Phone : 0471-2446286, E mail : ro.tvm@epfindia.gov.in



No: KR/TVM/Adm II (3)/ Internet Leased Line/2023-24

Dated:01.10.2024

CORRIGENDUM

Sub: Additional Terms & Condition & Extension of Tender Submission Date-reg

Ref: Gem Bid No. GEM/2024/B/5374619 dated 13.09.2024

In partial modification of the Gem Bid No. cited under reference it is intimated that the Buyer has changed the "Buyer added Bid Specific Terms and conditions" and Bid End Date as 21.10.2024, 09.00 am. Rest of the bids remains the same.

(This issues with the approval of Competent Authority)

Digitally Signed by Bindu J S
Date: 01-10-2024 14:48:05
Reason: Approved
(Bindu J S)

Assistant P F Commissioner

To

All Gem Bidders

Bid Corrigendum

GEM/2024/B/5374619-C1

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration
2. Buyer Added text based ATC clauses

Required bandwidth capacity in Mbps is 50(1:1).

Next Generation Firewall to be supplied by the service provider(capex model). User support count for firewall is 200.

Firewall should be capable of traffic filtering based on IP's, URL's, Hashes etc. along with DDOS protection.

Currently CISCO, Fortigate and Checkpoint are being utilised at EPFO DC, DR and NDC.

Router, Network Rack, Networking equipments and Accessories shall be provided and installed by the Service Provider.

Installation, commissioning, configuration and training is required i.r.o. firewall.

Preferred specifications of firewall:

1.
 - Next Gen Firewall and IPS (NGFW, NGIPS)
 - Advanced Malware Protection (AMP)
 - Advanced network visibility and threat analytics
 - o Correlation Rules
 - o Custom IPS Rules
 - o Firepower Recommendations
 - Incident response and threat investigation
 - TLS decryption, Encrypted traffic visibility
 - VPN and NGFW/NGIPS functionality on one box
 - Dynamic Objects/Attribute Based Policy
 - Application based Routing (Direct Internet Access)
 - URL Filtering

o

3. Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.
4. Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5374619
Dated/दिनांक : 13-09-2024

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	07-10-2024 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	07-10-2024 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Labour And Employment
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Employees Provident Fund Organisation (epfo)
Office Name/कार्यालय का नाम	Regional Office Trivandrum
Item Category/मद केटेगरी	Internet Bandwidth and Replication Service - Internet Leased Line; Government Service provider; Class A; Unified; 50
Contract Period/अनुबंध अवधि	1 Year(s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days

Bid Details/बिड विवरण	
Estimated Bid Value/अनुमानित बिड मूल्य	700000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
3. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated

cost; or

3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Detailed Scope of Service:[1726226853.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
20-09-2024 14:00:00	EPFO PATTOM

Internet Bandwidth And Replication Service - Internet Leased Line; Government Service Provider; Class A; Unified; 50 (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service	Internet Leased Line
Types of Service providers	Government Service provider
License of Internet lease line (ILL)	Class A
License of Lease Line (LL/PP)	Unified
Bandwidth Capacity (In Mbps)	50
DDOS with Internet Lease line Services	Yes
Latency within India	Less than 100 ms
Latency outside India	Less than 350ms
Packet Drop (In percentage)	less than 1
Type of Media	Fibre
Link Type(Manageability)	Unmanaged
Static IP required (For ILL)	8
Router/ Networking Accessories	Provided by Seller
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Bindu J S	695004, Employees Provident Fund Organisation, Regional Office, Pattom, Thiruvananthapuram	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

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Firewall should be capable of traffic filtering based on IP's, URL's, Hashes etc. along with DDOS protection.

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 - Advanced Malware Protection (AMP)
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 - o Correlation Rules
 - o Custom IPS Rules
 - o Firepower Recommendations
 - Incident response and threat investigation
 - TLS decryption, Encrypted traffic visibility
 - VPN and NGFW/NGIPS functionality on one box
 - Dynamic Objects/Attribute Based Policy
 - Application based Routing (Direct Internet Access)
 - URL Filtering

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3. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

4. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

Disclaimer/अस्वीकरण

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1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
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9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
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Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition

specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---